

SINGATHIWE MASANGO

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PROFILE SUMMARY

Experienced Cashier with 3 years of retail experience. Possesses strong customer service skills, proficient in cash handling and POS system. Strong multitasking skills, attention to detail, and ability to maintain a clean and organized work area, excellent communication skills and friendly to help customers with uncommon questions and concerns by asking coworkers and manager for assistance.

EXPERIENCE

Cashier

Cashbuid | 2015-2019

- Deliver friendly and efficient cashier services
- Welcome customers upon entry, offer product knowledge and assistance, and process purchases
- Ensure precise cash handling and reconcile the drawer at the end of each shift
- Maintain flexible availability on holidays and weekends, prioritizing outstanding customer service

EDUCATION

Matric

- Aaron Moeti Adult Centre
- Nqf level 4 early childhood development

SKILLS

- Previous experience as a Customer Service Representative
- Familiarity with POS system and cash handling procedures
- Ability to work in a fast-paced environment and handling transactions efficiently
- Excellent communication and interpersonal skills